



PrimeKey Solutions AB is the originator and main developer of the world-wide used Enterprise Java Beans Certification Authority (EJBCA) - a full featured industrial strength open-source J2EE based PKI implementation.

With it's technology, coverage of supported standards, multilanguage interface, support for databases and directories, EJBCA is rapidly gaining the leading role as the PKI implementation of choice for commercial enterprises, governmental institutions and other organizations all over the world.

In order to help organizations that are using EJBCA, PrimeKey Solutions AB offers EJBCA Subscription.

As the implementation and maintenance of certificate infrastructure is often seen as mission critical activity in an organization, the EJBCA Subscription is designed to offer best possible return of investment for the customer, by providing comprehensive technical support and consulting services, tailored to fit the needs of the customer.

The EJBCA Subscription assists customer throughout the entire life-cycle of the certificate infrastructure. Our technical professionals have thorough experience assisting clients from the inception, design and development, through testing and deployment, to ongoing maintenance, assessments of future needed features and updates. This enables your organization to utilize resources more efficiently both in terms of time and total project cost.

## Key Benefits

### Reduce Risk

- in deployment of the PKI
- in maintenance of the production systems
- in security related aspects

### Save Time and Money

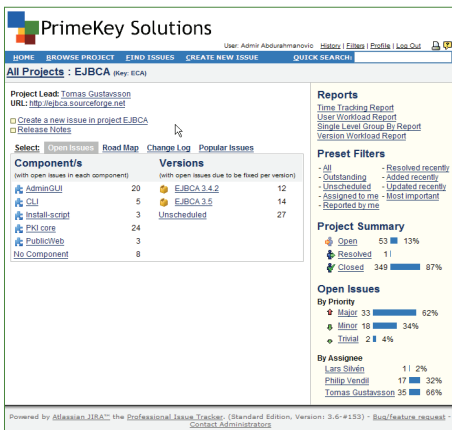
- open source - no software licenses
- shorten development time
- promptly resolve technical issues

### Secure Present and Future

- keep track of updates
- influence future features
- custom features if/when needed

*Maintain and safeguard your  
certificate infrastructure with*

**EJBCA** PKI  
**Subscription**



Issue tracking system helps you solve specific problems you encounter.



Online self service includes comprehensive technical documentation.

## EJBCA Subscription features:


- Support for the leading hardware security modules (HSM) enables high level operational security of the core of your certificate infrastructure.
- Support for smart cards enables your organization to bring high level security for the end-users.
- Access to online documentation gives constant up-to-date instructions, manuals, technical questions and answers.
- Technical support is available by email or phone, either on office hours or 24x7, remote or in place, depending on your organization's specific needs and requirements.
- A JIRA-based Customer Support Portal is available for subscribers to receive an account for accessing documentation, technical issues, project management and expert support.
- Subscribers are entitled to get discount rate for the professional services.

PrimeKey Solutions EJBCA Subscription has a simple pricing model based upon three variables:

- Service Level Agreement that is best fitting for the customer,
- Deployment size, defined by number of users and installations,
- Duration of the contract, where multi-year and pre-payment are also available.

Service Level Agreement:		Standard	Advanced	Premium
Technical support	Support times	9am-4pm, Mon-Fri	9am-4pm, Mon-Fri	24x7x365
	Response times	2 business days	1 business day	4 hours
	Assistance	Remote	Remote	Remote or in place by Prime-Key or Certified EJBCA Partner
	Training available	Yes	Yes	Yes
Discount for Professional Services	Expert EJBCA advisor	Yes	Yes	Yes
	Implementation assistance	Yes	Yes	Yes
	Deployment and maintenance	Yes	Yes	Yes
Online self service	Access to technical documentation	Yes	Yes	Yes
	Issue tracker	Yes	Yes	Yes
	Feature request	Yes	Yes	Yes

Contact info:  
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 Read more about EJBCA at [www.ejbca.org](http://www.ejbca.org)

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